Sample Support Structure

- **Video project director**: The director oversees the integration of video observations.

- **District IT staff**: These departments may be needed for support and/or program design.

- **Teacher effectiveness staff**: This person manages video operations in schools and partnerships with vendors.

- **Video support manager**: Case managers will support your implementation and use of their technology.

- **Support teams**: Support teams will assist your school staffs with any technology troubleshooting.

- **Viewing platform vendor support team**: Video project director(s) or support teams will assist.

- **Video kit case support team(s)**: These teams will assist with video kit cases.

- **School Y IT staff**: School Y teachers & observers

- **School Y video captain**: School Y teachers & observers

- **School Z video captain**: School Z teachers & observers

- **A point person at your school can streamline support** (see note).

- **These people use the technology**: Tech vendors.

This toolkit is a product of the [Best Foot Forward project](https://www.bestfootforward.org), a study of video technology in classroom observations. ©2015 President and Fellows of Harvard College.